

# Front Gate Positions Available

(as of 11/16/18)

## Front Gate Operations

Are you the embodiment of “Aloha”??? Do you have a positive and upbeat attitude? Do you like to interact with people and provide world-class customer service and thrive in a fun fast-paced work environment? Then this is the work place for YOU!

Come join our Maui Ocean Center ‘Ohana by becoming a part of our Front Gate Operations team! The Front Gate is where all of the magic happens first. Each and every customer has to pass through the Front Gate to gain access to our park. The Front Gate is where we set the tone for our customers’ visit and we greet each customer with warmth and Aloha. The Front Gate mainly takes care of admissions to the park, but they also work with customers on signing up for our annual passes, selling gift cards, and assisting with any general questions that customers or potential customers may have about the park.

### **OUR GREAT BENEFITS:**

Eligible employees qualify for:

- Medical/Vision/Dental (100% paid).
- Paid sick and vacation time.
- Plus Group Life Insurance and 401K retirement plans after on eligible year of employment.
- Unlimited daily access to the park during normal business hours for both employee and immediate family and spouse.
- Plus other great benefits, opportunities, and experiences that cannot be found anywhere else.

### **Front Gate Cashier (Part-Time 8-16 hours a week)**

Our Front Gate Cashiers are an essential part of our overall operations for the park, if not for them then we would have no one there to let people into the Maui Ocean Center to enjoy their park experience. The Front Gate Cashiers do mostly admissions into the park and need to know and learn how to ring up and work with each different type of admission. The Front Gate can, at times, be a very busy fast-paced environment so the ability to operate in that type of environment is key for our Front Gate cashiers. The daily work up at the Front Gate is mostly computer based, so being computer literate is necessary to become a successful part of the Front Gate team.

### **WHAT YOU WILL NEED:**

- Reliability and the ability to have a flexible schedule and be able to work week days, weekends, holidays, and any other occasional mandatory events.
- A Positive and upbeat attitude.
- The Aloha spirit that can be shared with our customers and fellow team members.
- The ability and willingness to talk to customers.

- The ability to reliably work with money.
- Willingness to learn new information about admissions, park promotions or events, etc.
- To take on a sense of ownership for our park.

**WHAT IS NECESSARY TO BECOME A PART OF OUR TEAM?:**

- Reliability.
- Flexible schedule (Weekends & Holidays), and any other occasional mandatory events.
- Must be computer literate.
- Must be able to handle cash (both accept and give back change) with accuracy.
- Must be able to use a calculator to make calculations.
- Self-Motivated.
- Organized.
- Must be able to sit or stand for long periods of time 8-9 hours).
- Must be able to bend, stoop, and lift at least 50lbs.
- The ability to provide world-class customer service.
- The ability to work well with other team members within the organization.
- The ability to behave in a professional manner with both customers and other team members.
- Must be able to communicate clearly both verbally and orally in the English language.
- Must be able to read, write, and comprehend the English language.
- Some experience working in other admission or reservations positions is preferable, but not required.
- Some experience with working on a Point-Of-Sale system preferable, but not required.